



Capability Statement



Ahead of the Trend

Here at Affinity Windows we believe that everyone deserves to be in a home that's ahead of the trend.

We do this by supplying innovative windows, doors and security products to the building industry while complying to strict Building Code of Australia (BCA) compliance standards.

Our objectives are to:

- Deliver high quality finished products at a competitive rate in full, on time.
- Invest in research and development to continually produce new and innovative product solutions.
- Provide superior customer service to ensure all customers and stakeholders are being serviced throughout the entire process.

History

Affinity Windows is one of Western Australia's largest manufacturers and suppliers of aluminium window products for both residential and commercial applications.

With over 40 years of industry experience and backed by the strength of our parent company, Affinity Windows are able to offer the largest and most diverse product range in the state.

With Affinity Windows you can be assured of stylish, functional and quality products with superior sales and after sales service.





Warranty / Guarantees

We provide a high standard cover across all products, including moving parts, defects and faulty installations for a lengthy period from supply / installations.

Material Suppliers



Industry Associations





Products

Our product offer consists of 15 key product groups, primarily

- **Doors**
 - Sliding
 - Stacking Sliding
 - French
 - Bi-fold
- **Windows**
 - Sliding
 - Awning
 - Bathroom
 - Custom
- Shower Screens and Mirrors
- Sliding Wardrobe Doors
- Security Products

Standard door features

- Mortice-lock
- Anti-lift device
- Grade A safety glass
- Making glass visible opaque band to Australian standards
- Fly door track integral to frame
- Keyed – alike to other Affinity products
- Track cover and infill trims
- High quality powdercoat finish
- Popular colour range

Standard window features

- Key-lockable chain-winder
- Top hung for smooth operation
- Folding handle to winders
- Keyed – alike to other Affinity products
- High quality powdercoat finish
- Internally fitted extruded flyscreen frames
- Popular colour range

Industry leading products

- Low-e glass
- Widest sliding glass door in the WA residential market



How

We manufacture all of our products in house at our Perth metro manufacturing facility. We guarantee a high-quality product produced above the industry standard.

We are investing in our operations and business processes to improve your experience with Affinity Windows. Some of these changes and initiatives include:

- Increased capacity to provide additional estimation/quoting services
- Scaled up manufacturing to support increased demand with housing industry starts
- Improved quality control through new manufacturing procedures
- Planning implementation of a new industry relevant Enterprise Resource Planning (ERP) system
- Further investment into research, development and testing of new products
- Business processes mapped from quote request through to site delivery and installation to improve efficiencies and increase customer service
- Using material sourced from Australian suppliers and manufacturers to create the Affinity finished product

Compliance

Affinity products are designed to comply to the Australian Standards:

- AS 2047 - (Current) Windows in buildings – Selection and installation
- AS 1288 - (Current) Glass in buildings – Selection and installation
- AS 5039 - (Current) Security screen doors and security window grilles
- AS 5040 - (Current) Installation of security screen doors and window grilles
- AS 5041 - (Current) Methods of Test – Security screen doors and window grilles

As incorporated into the BCA.

Our products undergo full testing by Azuma Design, an accredited National Association of Testing Authorities (NATA) laboratory and are regularly audited by the Australian Glass & Window Association (AGWA) to maintain the integrity of the applicable standards.





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